

Nearing the end of her 12-hour night shift, **Lindsey** fidgeted at the nurses' station, when she noticed that he had arrived. Room 11's husband had just crossed the threshold into her patient's room, carrying two cups of hot coffee. She smiled as she observed this daily 5am ritual. Room 11 was very sick and faced many medical obstacles. Her husband's visits were like a balm to her, providing comfort and companionship along with hot coffee. Lindsey knew he would be back again that evening, this time with flowers or a card, or some other sacramental sign of his affection. The patient, likewise devoted to her partner, dug a little deeper and worked a little harder toward her own recovery. Noticing the impact of non-medical care (think coffee, cards, flowers) expressed in relationship, Lindsey was inspired. "I hope to emulate that kind of love and devotion," she reflected.

Once a CNA on the floor, Lindsey now contributes to the flow of information within the hospital by working as a secretary in Pathology.